



Your Concierge is your ultimate insider for a tailor-made holiday.

PRE-ARRIVAL

- Guest profiling and pre-arrival check
- Newsletter sent to guests regarding special events (festivals, exhibitions, theater plays, sports competitions, etc.)

VIP WELCOME

- Welcome by dedicated S Club agents
- Fast track escorting to vehicle
- Exclusive welcome amenities: (refreshing towels, welcome drink(s), cell phone with Sim card, magazine selection, fidelity wine card, etc.)

ASSISTANCE

- One touch access to our service during stay
- Lifestyle management (booking of restaurants, special events, etc.)
- A la carte services (private excursions, private events)

BE UPDATED

- Regular reports on in-house guests
- Frequent Newsletters
- Social media

DEPARTURE

- Priority handling
- Assistance in Departure Hall
- Portage service

Let us take your breath away

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